



Guest Centre

Reservation and Guest Management System

About Guest Centre

All the features of a traditional reservation system combined with a powerful guest management system, credit card facility, stay reviews and an integrated newsletter function makes this system a powerful marketing tool.

Turn your reservation system into a marketing tool

No matter how small your business, effective management of enquiries and reservation, accepting bookings online, accepting payments by credit card and instant bank transfer, offering discounts and loyalty bonuses to your repeat business, travel agents and corporate clients, inviting guests to review their stay and keeping in touch with regular newsletters are an important part of your overall marketing strategy.

Reservation System and Credit Card Facility

Guest Centre easily integrates into your own website or any other website. Once a guest has completed an enquiry form, you can make the guest an offer (with an expiry date) and the guest can accept the offer by making a deposit by credit card, instant bank transfer (SID) or by electronic bank transfer. If you activate online bookings, guests will be able to check availability and confirm their reservation instantly online with a deposit.

Discounts & Loyalty Program

Guest Centre allows you to define minimum stays as well as long term discounts (either by percent or number of free nights). You can define various groups and allocate discounts to individual guests, whereas guest centre will recognize the guest the next time they make a reservation and automatically apply the discount.

Guest Management, Stay Reviews and Integrated Newsletter Function

Each guest has its own profile, to which you can add various information, likes and dislikes and much more. A set number of days after a guest has returned home, an automated invitation to review your establishment will be sent to the guest. The integrated newsletter function allows you to send e-mails to groups of guests or all guests (optional extra).

Integration with your own website

A number of features, such as a quick enquiry form, check-availability-and-book-online links, a rates widget as well as a guest book widget will allow you to integrate Guest Centre into your own website, which will allow you to manage rates, reviews and reservations in Guest Centre and your website will be updated automatically.

Fee Structure

Guest Centre Reservation & Guest Management System
Credit Card Fee (Master & Visa)
Credit Card Fee (Amex & Diners)
Debit Card
Instant Bank Transfer (SID) Fee

Monthly Fee

R99.00 incl. VAT
3% excl. VAT
5% excl. VAT
3% excl. VAT
3% excl. VAT